
Practice Welcome Packet

Welcome to the Family!

Davenport Pediatrics is currently in the process of obtaining Patient Centered Medical Home status. Davenport Pediatrics has highly experienced pediatricians, Maria C. Khan M.D., F.A.A.P, Edwin M. Sia M.D., F.A.A.P., and onewell trained Pediatric Nurse Practitioner. All of our staff is highly experienced in working with children, assuring only the best treatment and information for the children that visit us. We have a range of insurances that we accept and very reasonable rates for self pay patients and same-day appointments are available if needed. We also have a 24-hour patient support service which connects you straight to our doctor for after hours questions or emergencies. We are currently accepting new patients and hope to see you very soon!

Patient Responsibility

We expect you to provide us with your medical history, as well as information about any care you obtain outside of our Practice to include your current medications, recent test results, visits to other doctors and health care providers, behavioral health services, hospitalizations, and emergency department visits

Patient Centered Medical Home

GENERAL

We provide comprehensive pediatric care from birth to 21 years: Acute Illness, ADD/ADHD, Allergies, Minor broken bones, Lacerations, Newborn male circumcision, Prenatal consultation, after hours calls with the doctor, School & Sports Physicals, Obesity, School Problems, Asthma, Eczema, Behavioral problems, Developmental problems, Chronic illnesses in collaboration with specialists

WELL CHILD

Preventive care is a crucial part of your child's total health care. Well-child check-ups help to evaluate & monitor your child's growth and development. These visits are important, even when your child is healthy. They are crucial in making sure your child is growing and developing properly, and to provide any needed services before the time frame for mitigation has passed.

IMMUNIZATIONS

Immunizations are discussed and given (if appropriate) at these visits. We follow the American Academy of Pediatrics Guidelines for the schedule of these well visits and immunizations.

Pediatric Medical Center Health Care Team

The care team is lead by your board-certified primary care physician, Dr. Khan or Dr. Sia, as well as their medical assistance. All members of our staff are part of this team and strive to provide you and your child(ren) the best medical care.

We have a list of Recommended Specialists available online and in our office at your request.

Community Resources

GED Testing – Registration

You may speak to a counselor at any of campus locations, but you register and pay for the GED® Test at <https://ged.com/>

East Area Adult School: 300 E Bridgers Ave I, Auburndale, FL, 863-965-5475

West Area Adult School: 604 S Central Ave I, Lakeland FL, 863-499-2835

Ridge Technical College: 7700 State Rd 544, Winter Haven FL, 863-419-3060

Traviss Technical College: 3225 Winter Lake Rd, Lakeland FL, 863-499-2700

Food Pantries:

Providing Food Access to the Local Community. If you're having any problems feeding yourself or your child, your general health may be suffering. Nutrition is crucial for mental stability and physical strength. These services are here to support you and your family, please take advantage of them.

Please ask the front desk for a contact sheet for local services and this list will be on that list for you. For extensive details about food help, parents with children, subsidized food, and food stamps in our local area, please visit : <https://www.foodpantries.org>

Food Banks

New Horizon Church

400 Orchid Drive, Haines City FL 33844
863-422-1290

First Presbyterian Church

104 Scenic Hwy, Haines City FL 33844
863-422-3334

Catholic Charities Winter Haven Food Pantry

532 Ave M NW, Winter Haven FL 33881
863-299-7983

Health Departments

Haines City Health Department/WIC

1700 Baker Ave E, Haines City FL 33844
863-519-7910

Winter Haven WIC

1475 Dundee Rd, Winter Haven FL 33884
863-519-7542

Poinciana Health Department

109 N Doverplum Aven, Poinciana FL 34758
407-943-8600

FL Department of Health Polk County

1290 Golfview Ave, Bartow FL
863-519-7900

SUPPORT and COUNSELING SERVICES

A common challenge for our residents, their families and their communities is a lack of education.

Salvation Army

3200 Avenue T, Winter Haven FL 33884
Phone: (863) 291-5107

1898 US Hwy 17 N, Bartow FL
(863) 2961586

American Red Cross Locations:

147 Ave A NW, Winter Haven FL
863-294-5941

5 N Bumby Ave, Orlando FL
407-894-4141

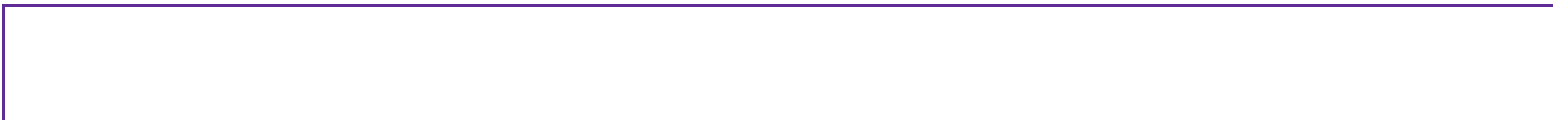
Polk County Social Security Offices: 800-772-1213

1395 Havendale Blvd NW
Winter Haven FL

402 S Kentucky Ave
Lakeland FL

1201 E Oak St
Kissimmee FL

National Suicide Prevention Helpline: 800-273-8255



Contact us:

Phone 863-421-1855 **Fax** 863-421-2624

Email davenportped@ao.com

Regular Business Hours

Monday to Friday

9am to 5pm

closed for lunch 1:00pm – 2:00pm

****doors only open early @ 8:45 am & 1:45 pm ****

Late Appointments

Tuesdays, 5:00 – 5:30 pm

By appointment only & arrive by 5:00 pm

After Hours Access

Answering Service – 863-421-1855

Patient Portal

Healow access is provided to all patients

<https://healow.com/support/jsp/faq/index.html>

Calling the **Office number** after hours will allow Patients to Connect with our answering service. The answering service will connect you with the provider on call for advise

Our **Patient Portal** is available for all patients to access medical records, request appointments, and updates for requested tests that have been ordered.

Same day appointments are available; however, appointments requested after 11:00 am may be scheduled for the next business day.

We require a 24-hour notice for appointment cancelations. Appointments canceled within one hour of the appointment time or appointments not kept are subject to a \$25.00 “No-Show” fee.